



Straits Knowledge
Redefining corporate knowledge

We're Looking for Someone Special...

Straits Knowledge is growing. We are looking for a new colleague to join our team to help us grow our practice, deliver our projects, learn new things, and contribute energy and ideas to us and to our clients.

Among the factors that will interest us will be:

- Commitment to growing with the firm over the long term, with eventual partnership as an intended goal
- Experience of working in an "ordinary" job in a medium or large organisation
- Any combination of information management, records management and/or knowledge management experience and knowledge
- Master's level qualifications in information or knowledge management, human resource development, IT management or learning
- Experience of involvement in a major IT implementation from the user needs and change management point of view
- Ability to assess IT implementations from a business needs and business results perspective
- Consulting, facilitation, and/or training experience
- Evidence of analytical skills and the ability to communicate complex issues concisely and clearly to a variety of audiences
- An open, enquiring mind combined with attention to detail and commitment to following things through
- Ability to relate easily to people at senior as well as junior levels in organisations
- A self-starter who also knows how to work well as part of a team
- Willingness to go the extra mile in the client's interest, and to take the rough with the smooth – with equanimity!





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We know it's probably impossible to find all of these things in one person. We're not looking for perfection, but we do think that any combination of the above factors will make a positive and interesting contribution.

Above all, we are looking for a positive attitude, a clear commitment to the things that are important to us, an ability to learn (whatever your experience levels), and a good fit with the philosophy and approach of our partners.

There are also factors that we are NOT especially interested in (but this doesn't mean you shouldn't try to make a case if you think you can convince us).

The factors that excite us less are:

- Purely IT/IS qualifications and experience (we DO like a mix of IT/IS expertise with operational and management experience)
- Purely consulting background
- Purely research/academic background

This is not because we think any of these things is bad, it's just that we are focused very much on the organisational aspects of KM implementations, and we need versatile people who can quickly tune in to our client's working contexts and respond to them appropriately and effectively.

We will be happy to receive enquiries from interesting candidates, whatever your level of experience. Please send us your resume, with a brief letter telling us what you know about us, and why you think you can make the kind of contribution we need. We will respond to every enquiry.

We are not in a hurry to make this appointment. We're a small firm, in a very specialised field, with quite a unique approach, so a good fit is more important to us than filling a vacancy urgently. If you yourself have time constraints in your application, do let us know. Please take the time to review our profile and our website (www.straitsknowledge.com) before you write to us.

If you are interested in finding out more, contact Edgar Tan etan@straitsknowledge.com