Each pack of KM Method Cards contains concise descriptions of 80 Approaches, Methods and Tools for Knowledge Managers and KM Activists. You can use these cards:

1. In KM strategy and planning sessions to brainstorm your implementation possibilities
2. When identifying training needs for your knowledge managers, KM activists, and community coordinators
3. As a quick reference guide to identify useful techniques during KM projects
4. As a starting point to exploring new KM techniques and approaches
5. To raise awareness among operational staff about the possibilities of practical knowledge management

... and probably many more! Let us know how you end up using them!

You can buy our KM Method Cards from www.straitsknowledge.com/store/
Try our new book for more in-depth guidance on 24 of the Method Cards! KM Approaches, Methods and Tools - a Guidebook
For training in many of the techniques in the KM Method Cards visit www.straitsknowledge.com/training/
KM Method Cards – References and Sources

We have given references below wherever there are clear originators of an approach or technique, or where we are aware of useful published and authoritative guidance relevant to a knowledge management context.

02. Positive Deviance – an emergent practice with a slowly developing collaboration initiative based at Tufts University http://www.positivedeviance.org/
03. Communities of Practice – the classic work is Etienne Wenger’s book Communities of Practice: Learning, Meaning, and Identity (CUP 1998)
04. Email Detox – we were first exposed to this idea by Dave Snowden of Cognitive Edge http://www.cognitive-edge.com. It has been popularized by Luis Suarez http://www.elsua.net/
05. Information Architecture – the classic introduction is by Louis Rosenfeld and Peter Morville Information Architecture for the World Wide Web 2nd ed (O’Reilly 2002)
06. Safe Fail vs Fail Safe – this is an idea propagated by Dave Snowden of Cognitive Edge http://www.cognitive-edge.com
07. Project KM – a good introductory guide is by Nick Milton Knowledge Management for Teams and Projects (Chandos, 2005)
08. Stealth KM – this phrase has been around for several years but Niall Sinclair has recently written a book about how to implement it Stealth KM: Winning Knowledge Management Strategies for the Public Sector (Butterworth-Heinemann, 2006)
09. Enterprise 2.0 – The reputed coiner of this phrase is Harvard Professor Andrew McAfee who has a blog at http://blog.hbs.edu/faculty/amcafee/ and started a case study wiki on Enterprise 2.0 cases at http://www.cases2.com
10. Appreciative Inquiry – developed to maturity by David Cooperrider of Case Western Reserve University, with a resources website at http://appreciativeinquiry.case.edu
17. World Café – the pioneers in this technique have written a book, Juanita Brown and David Isaacs, The World Café: Shaping Our Futures Through Conversations That Matter (Berrett-Koehler, 2005) and the World Café community has a resources website at http://www.theworldcafe.com
24. Future Backwards – a technique developed by Dave Snowden of Cognitive Edge and is described at http://www.cognitive-edge.com/method.php?mid=10
25. Most Significant Change – developed by Rick Davies and Jess Dart and described in their ebook The ‘Most Significant Change’ (MSC) Technique: A Guide to its Use available from www.mande.co.uk/docs/MSCGuide.pdf
34. Strategic Conversation – a nice clear guide produced by Maricopa Community Colleges in Arizona is in Linda Rosenthal and Donna Schorer, Strategic Conversations: Tools for Board Leaders and Meetings (Maricopa Community Colleges, 1997)
35. World Café – the pioneers in this technique have written a book, Juanita Brown and David Isaacs, The World Café: Shaping Our Futures Through Conversations That Matter (Berrett-Koehler, 2005) and the World Café community has a resources website at http://www.theworldcafe.com
41. Cultural Archetypes – an anthropological approach introduced into KM by Dave Snowden of Cognitive Edge (http://www.cognitive-edge.com)
42. Future Backwards – a technique developed by Dave Snowden of Cognitive Edge and is described at http://www.cognitive-edge.com/method.php?mid=10
43. Most Significant Change – developed by Rick Davies and Jess Dart and described in their ebook The ‘Most Significant Change’ (MSC) Technique: A Guide to its Use available from www.mande.co.uk/docs/MSCGuide.pdf