# KM Method Cards: Guide to Contents



## Approaches

01 Knowledge & Information Management Policy
02 Better Practice Transfer
03 Positive Deviance
04 Change Management
05 KM Champions
06 Community of Interest
07 Community of Practice
08 Email Detox
09 Evaluation & Monitoring
10 Subject Matter Experts
11 Expertise Transfer
12 Knowledge Continuity
13 Information Architecture
14 KM Awareness
15 KM Governance
16 Knowledge & Information Literacy
17 Knowledge-Enabled Work
18 Learning Culture
19 Rewards & Recognition
20 Safe Fail vs Fail Safe
21 Work Group KM
22 Project KM
23 Stealth KM
24 Stakeholder Management
25 Enterprise 2.0

## Methods: Interview

26 Interviews
27 Appreciative Inquiry
28 Critical Decision Method
29 Concept Mapping
30 Expertise Knowledge Audit
31 Fish Bowl
32 Mentoring & Coaching
33 Play of Life

## Methods: Group

34 After Action Review
35 Challenge Session
36 Strategic Conversation
37 World Cafe
38 Open Space Technology
39 Retrospect
40 Pre-Mortem
41 Peer Assist
42 Anecdote Circles
43 Speed Networking
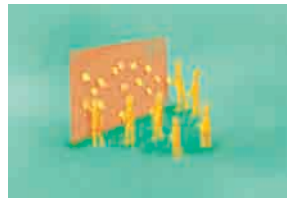
## Methods: Process

44 Cultural Archetypes
45 Knowledge Audits & Maps
46 Business Process Mapping & Design
47 Before Action Review
48 Environmental Scanning
49 Future Backwards
50 Most Significant Change
51 Story Listening
52 Social Network Analysis
53 Value Network Analysis
54 Card Sorting

## Methods: Packaging

55 Decision Games
56 Rich Pictures
57 Graphic Facilitation
58 Information Neighbourhood
59 Podcasting & Vodcasting
60 Screencasting
61 Storytelling

## Methods: Events

62 Share Fair
63 Knowledge Fair
64 Knowledge Market

## Tools

65 Blog
66 Bulletin Board
67 Taxonomy
68 Competency Framework
69 Instant Messaging
70 Knowledge-Friendly Environment
71 Social Bookmarking
72 Social Tagging
73 Wiki
74 Yellow Pages
75 Metadata
76 Enterprise Search
77 Intranet
78 Dashboard
79 Document Management System
80 RSS



Each pack of KM Method Cards contains concise descriptions of 80 Approaches, Methods and Tools for Knowledge Managers and KM Activists. You can use these cards:

1. In KM strategy and planning sessions to brainstorm your implementation possibilities

2. When identifying training needs for your knowledge managers, KM activists, and community coordinators

3. As a quick reference guide to identify useful techniques during KM projects

4. As a starting point to exploring new KM techniques and approaches

... and probably many more! Let us know how you end up using them!

**You can buy our KM Method Cards from www.straitsknowledge.com/sk/store/**
**For training in many of the techniques in the KM Method Cards visit www.straitsknowledge.com/training/**