Issues and Questions

What should we carry forward to Day 2?

Topics from Day 1

- How do we start? How much effort do they need to put into the project? Setting expectations – does policy have to change? Does the business structure need to change?

- What taxonomy management systems do we adopt?

- How long does it take?

- When is it more appropriate to have a taxonomy vs ontology?

- Autoclassification for unstructured content "just throw and classify"

- Perception that everything can be automated – not enough people to do it, more and more work, can machines do?

Topics from Day 1

- How do we convince people (managers, business stakeholders) of the value of taxonomy?

- For linked data how do we ensure we are getting good data from the open data sources?

- How do you search a triple with search engines?

- How to prevent dirty data occurring? (non standardised, non validated) – content and tagging

- How do we measure success?

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Topics from Day 1

- Best practices for selling to internal stakeholders – KPIs, ROI, ways to demonstrate it's better than the status quo –KM/KO project)

- Challenges of long term maintenance of KM/KO projects – how do we keep track of changes in technologies, practices, etc.. If there are step improvements how/when do we adopt?

- Does autoclassification mean no need for taxonomy can we go home now?

- What are trends in taxonomy that we should keep in mind for new KM projects?

Topics from Day 1

- How do we make out info environments more joined up? Internal sources – varying taxonomy and search functions, how to make them coherent for users?

- External sources: linked data implications? Needs underpinned by standards, but are the standards there yet?

- Is there a standards process for standards (yes), and do people follow it (no).

- What's in it for me? (Staff) – Rewards?

- How do we measure the impact of KM and link to org performance?

Topics from Day 1

- Problems/questions persist
- Lots of people looking at graphs and linked data (worth spending time on)
- False expectations of automation
- Sophistication of audience stretching us
- SharePoint SharePoint SharePoint
- Federated search – how does it work and how can we use it
- Graph models can solve at least half of our problems in application devpt

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Topics from Day 1

- Share your stories to help us help you
- Answers are likely to be a mix of tools – no single thing solves all problems
- Its all about humans and organisations – questions may be the same but we are all different and have to work to those differences
- Fear of gulf between theory and practice (search like Google) – lots involved in getting that result
- Convergence is happening – good thing – takes out delays in getting things done

Topics from Day 1

- Planning projects – don't try to do it in a silo – connect with the different bits of the business – the faster you fail the better it will be in the long run – first is talking to everyone not just your data scientists etc

- Start small – fail fast on something small

- Include third party content in topic pages

- Connect with the older classifiction tools – people want control over their information – not so keen on auto classification

- Eraly engagement from the stakeholders and domain experts to be sure you are hitting the right angle

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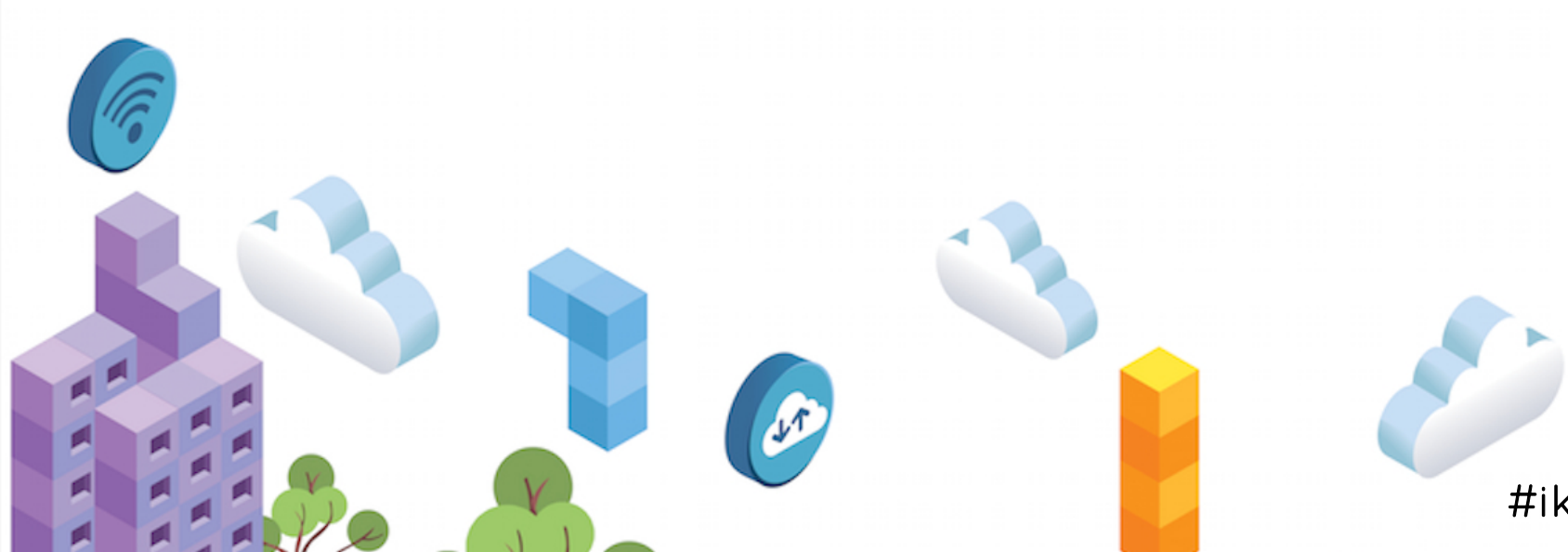
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Knowledge Organisation Clinic

Go to a topic table that fits your interests

Your table will be joined by one of our expert panel – share your challenges

Discuss potential solutions and approaches

Topics

1. Getting started – scoping the project for safe-fail and learning fast

2. Process for building taxonomies and ontologies

3. Getting buy-in and measuring success – for the organisation and for users

4. Finding the right mix between automation and human effort

5. Maintaining data quality – tags, content, sources

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Topics

6. Integrating multiple sources (internal and external) and creating a coherent environment – includes federated search

7. What standards should we adopt? How do we choose and implement them?

8. SharePoint, SharePoint, SharePoint!

9. Exploiting convergence and deploying a portfolio of technologies

10. KOS maintenance and governance – includes implications for policy