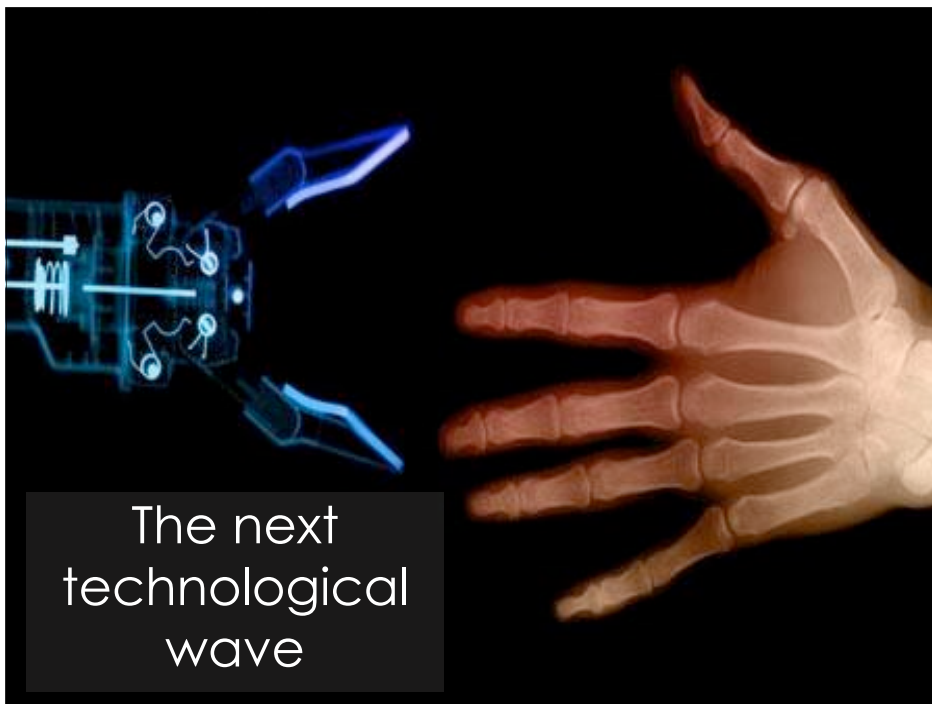


The return of
Asia

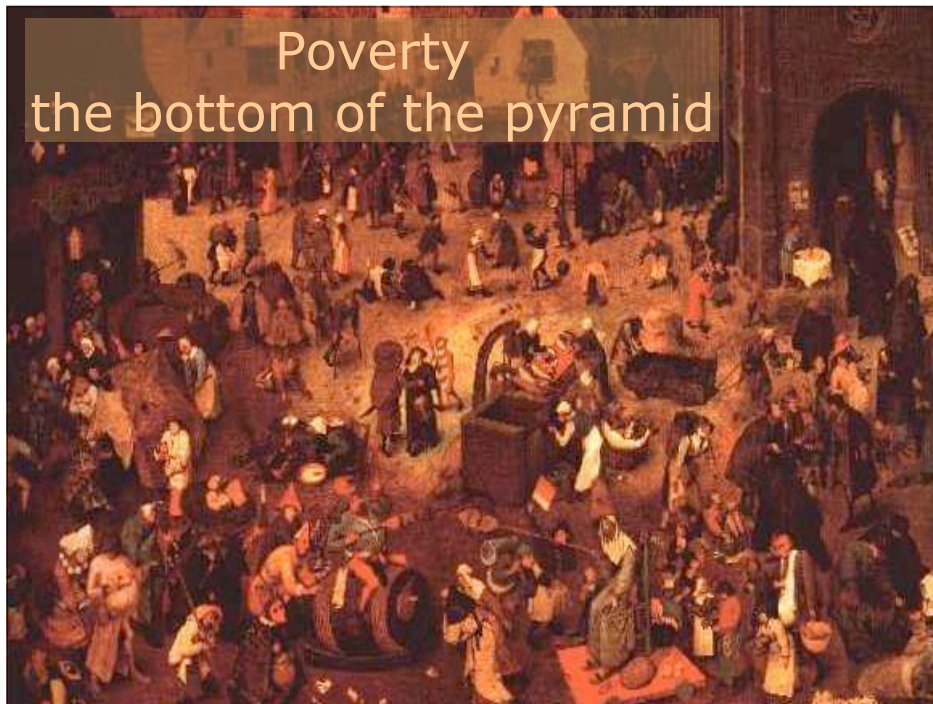


The return of
Asia














KM SINGAPORE 2008
Knowledge Enabled Enterprises
Fifth Annual IKMS Practitioner's Conference 9-10 October 2008

Graham Higgins
Organisation Development & Learning
Cathay Pacific
Hong Kong



navigation - some 'waypoints'



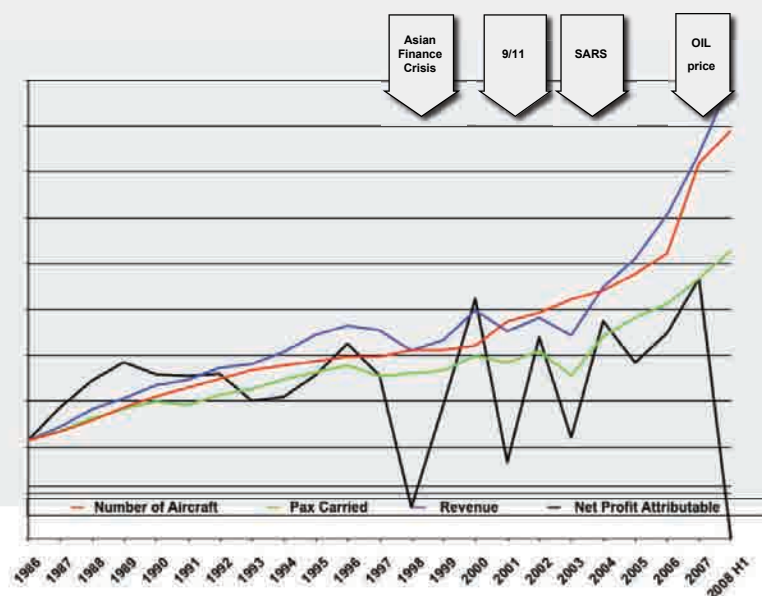
41:00 Featuring:

- 1:20 Scenarios
- 3:40 Ken Robinson - Creativity & Innovation
- 6:00 Jill Bolte Taylor - left/right brain
- 20:00 Me - other important stuff
- 10:00 You - asking questions

- Panel Q&A later



Cathay Pacific - re-based to 1986:



point #1

delivering on the challenges

- Adapt faster than our competitors
- Execute more efficiently
- Engage all of our people in this work



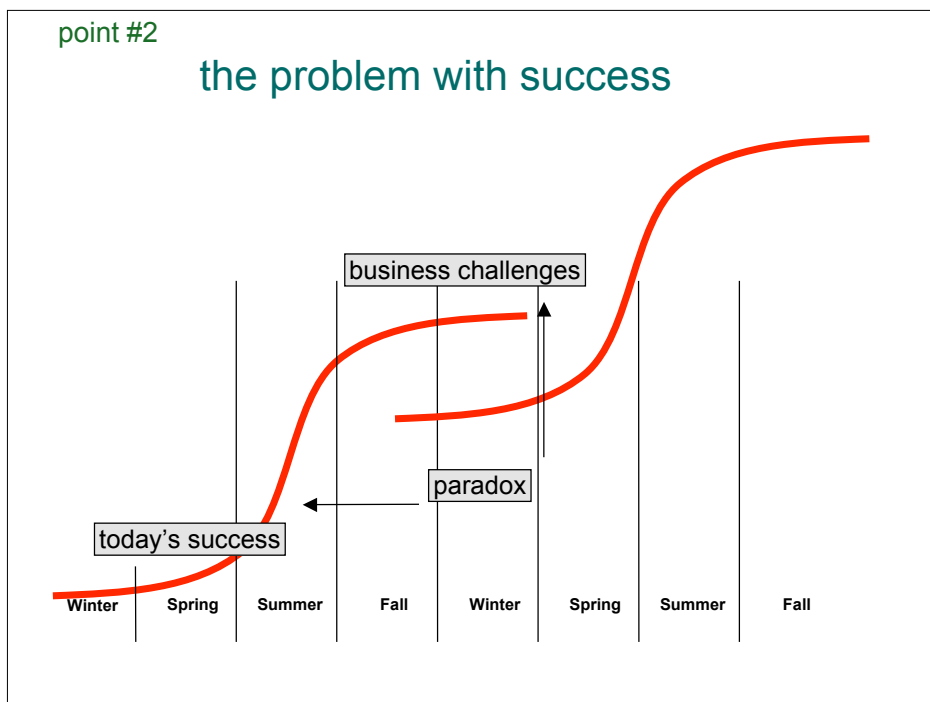
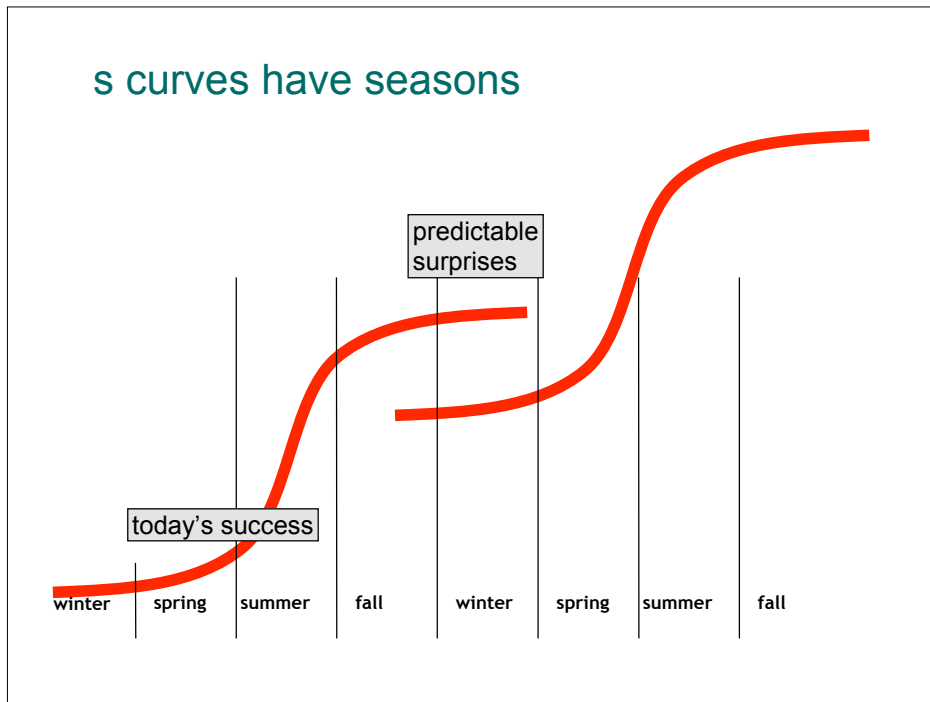
s curves

Take initiative, or be changed/destroyed by external influences

The result of timely transformation

The result of continuing in the same way

Theodore Modis: <http://www.growth-dynamics.com/>



point #3

development for people & organisations

- adopt
- adapt
- perform

Professionalism to perform

-
- experience
 - experiment

Imagination & courage to innovate

-
- connect
 - integrate

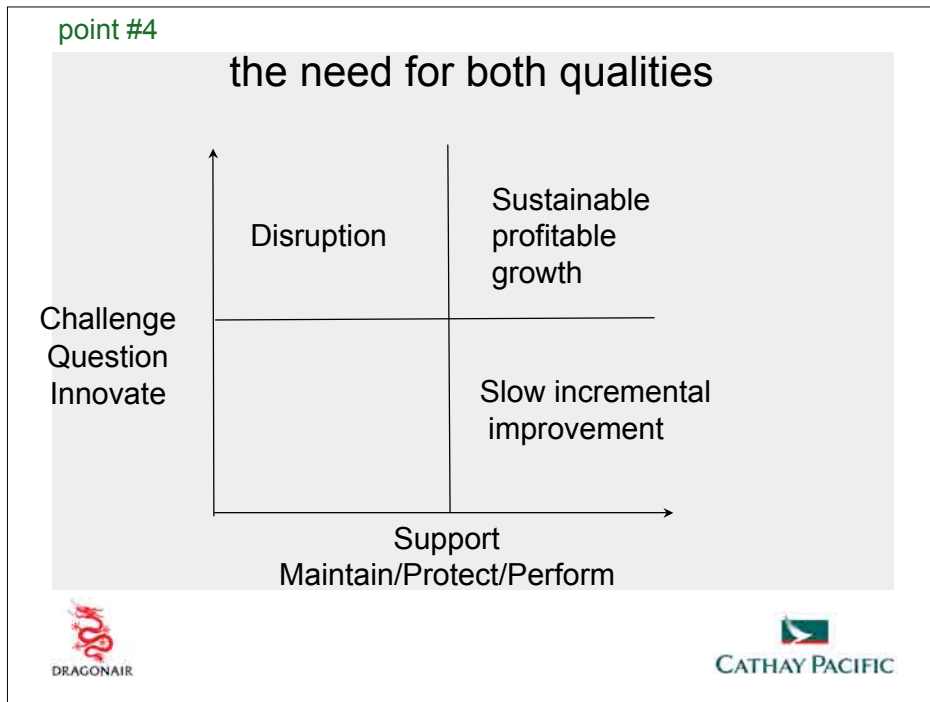
Openness to collaborate



Sir Ken Robinson taking risks, education and creativity

www.ted.com



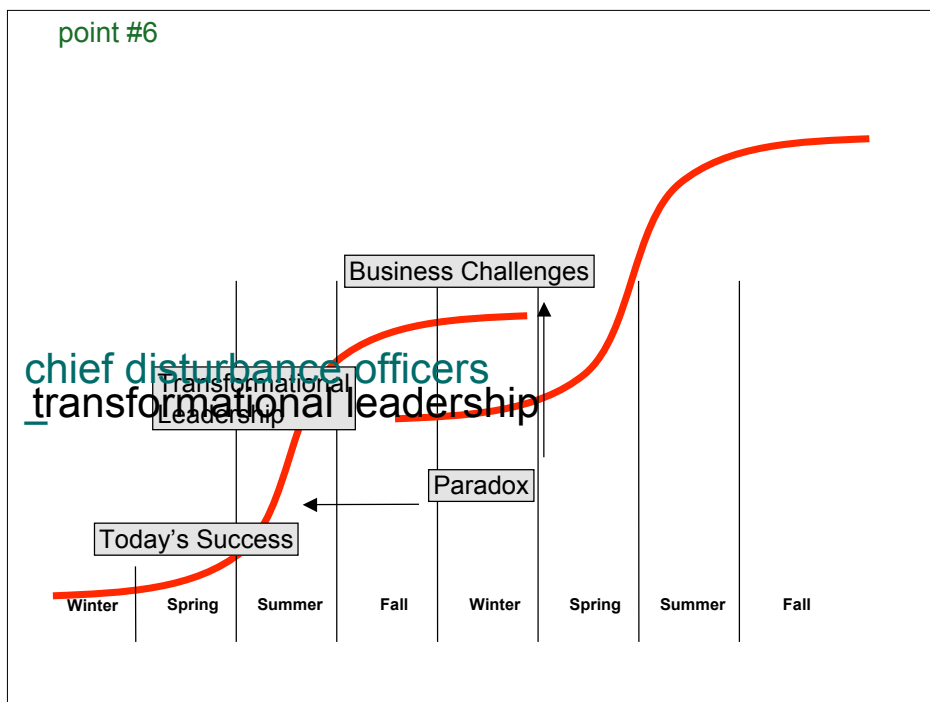
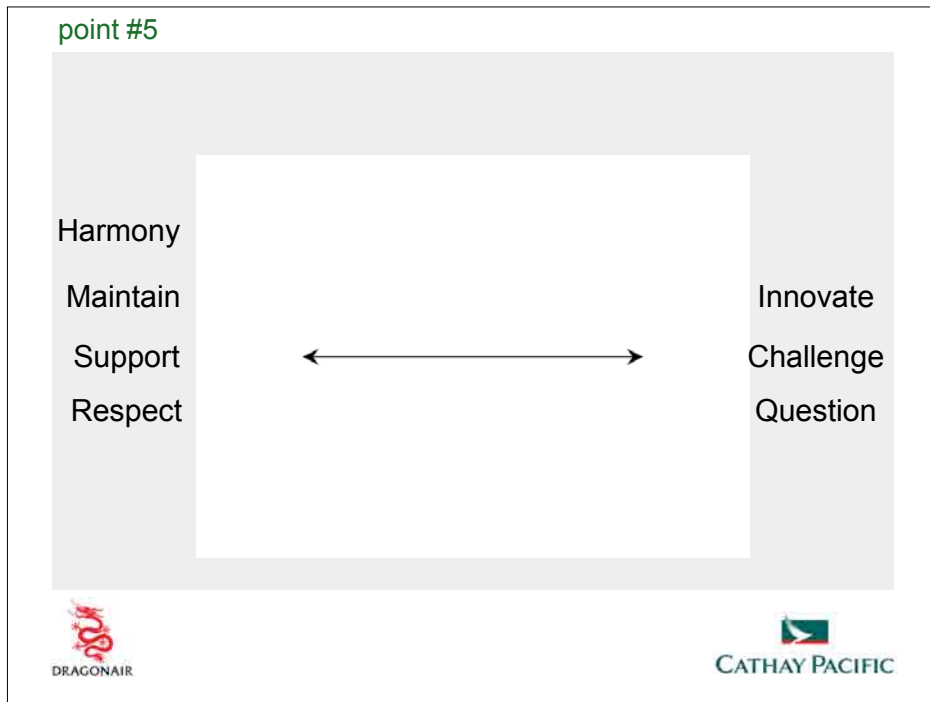


Dr. Jill Bolte Taylor
right here - right now

www.ted.com

DRAGONAIR

CATHAY PACIFIC



point #7

leadership as a contact sport

Marshall Goldsmith:

- “The key to changing behavior is ‘learning to learn’ from those around us
- “Leaders who did not have ongoing dialogue with colleagues showed improvement that barely exceeded random chance.”
- “Continual contact with colleagues regarding development issues is so effective it can succeed even without a large, formal program.”



Thank you

Questions welcome